

Complaints committee

In the extraordinary General Meeting of May 2018 a complaints committee was appointed in accordance with the articles of association. Its three members were appointed. The complaints committee is responsible to advise or in specific cases overrule the decisions of the board. The board and the general meeting lay down rules about the duties, powers, composition and working method of the complaints committee. You can find this regulation in the Governance section on the website.

If you, as an (aspiring) member, have a complaint about a decision of the board that falls within the scope of the complaints committee, you can submit it to complaints@cfavba.nl.

Your complaint will be processed within three months. Decision-making within the complaints committee takes place on the basis of a majority of votes. The board informs the complainant after decision-making by the complaints committee whether the board will adopt the advice and in the event of deviation from the advice, the reasons for this.